Akiilh Anderson Ribeiro de Oliveira

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# Objective

Seeking a position as a Network Analyst or Cloud Infrastructure Analyst, where I can apply my experience in networks, infrastructure, and information security, focusing on Azure environments, network monitoring, and corporate security policy management.

# Educational Background

Bachelor's in Information Systems  
Faculdade Sumaré - São Paulo, SP – 2018

# Professional Experience

## Support Analyst

Premier Quality (03/2019 - Present)  
Projects: PROTEGE, HONDA, Brasil Brokers, Abyara, Credmorar, Desenrola

- Management of policies and resources in Office 365 and working on platforms such as Cloud Azure AD, PIM-Intune, Service Desk, ServiceNow, and SCCM.  
- Configuration of network equipment (switches), print servers, and tape backup servers.  
- Management of local networks, telephony servers, network devices, and asset management (smartphones/desktops/notebooks).  
- Advanced technical support for critical incidents, acting as a level 3 support in high-complexity environments.

## Junior Security Analyst

Gantech Information Safety (06/2017 - 12/2018)

- Sizing and configuration of firewalls (WatchGuard, PaloAlto).  
- Monitoring of applications, connections, and protocols, as well as performing POCs and providing technical support to clients both remotely and on-site.  
- Configuration and management of Active Directory and Windows Server, ensuring the security and proper functioning of corporate environments.

# Certifications

Cybersecurity Professional (CAPC)  
CertiProf (08/2024)  
Support Security - Network Equipment Management  
WatchGuard (09/2014 - 09/2018)

# Skills

Networks: Pfsense, WatchGuard, Fortinet, Palo Alto  
Operating Systems: MAC OS, CentOS, Ubuntu, Windows Server  
Automation and Configuration Management: Ansible, Puppet, Terraform  
Information Security: IDS/IPS, SIEM, Firewalls  
Incident Management: ITIL, ServiceNow